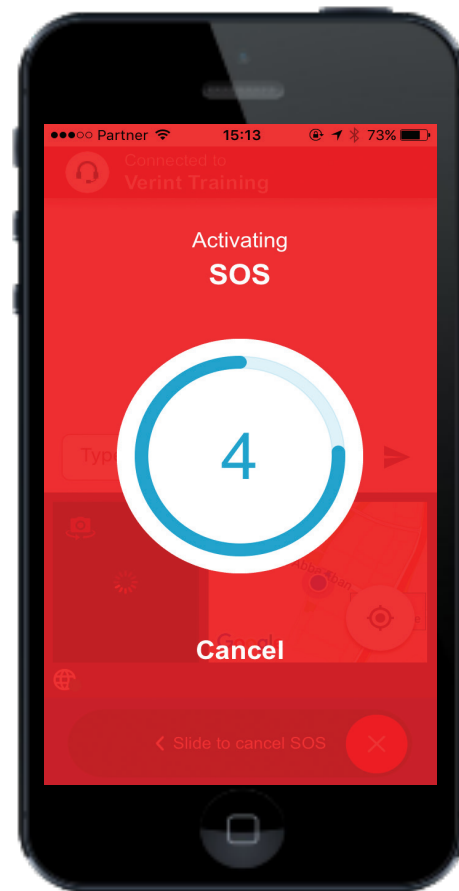


# Verint Mobile Reporter

One of the key challenges of today's command and control centers is the ability to acquire, correlate and distill a variety of on-the-scene, time-sensitive data. With emergency phone calls providing a common input for the dispatcher, how to capture additional data, perhaps for new events not yet called about, can give public safety, corporate and institutional security a new means of decisive response. Verint Mobile Reporter, part of the Verint Situational Awareness Platform, enables anyone with a smart phone (Android, iOS) to create alerts, capture video, take pictures and be the eyes on the ground no matter where the incident is located. Dispatchers now can receive this data easily into the same visual display and quickly leverage Verint Dispatch Manager to announce support resources.

## Reach New Levels of Your Situational Intelligence

To build a clear understanding of the situation you need to rely on the visibility of your responders, and the verbal communications from emergency phone calls. With Verint Mobile Reporter, you can now bridge the gap between two ubiquitous inputs, with the view of the everyday citizen in proximity to an incident. Deploying far-reaching sensor networks can take considerable investment and time. With 80% of internet users worldwide owning smartphones, actionable intelligence is already at our fingertips. Private citizens and volunteers can assist public safety professionals in creating a significant force multiplier at a time when the modern command centers are looking to make their resources sharper and safer. During emergencies such as natural disasters, terror attacks, and industrial accidents, or everyday suspicious events or encounters such as road hazards, vandalism, and illicit activity, using a smart phone device, everyday citizens can channel key information into the command center, including visuals such as photos or videos; textual detail; and answers to pre-determined forms.



## Key Benefits

- Coordinate Reporters Through Verint Dispatch Manager
- Solicit Support in a Time of Need
- Enable Anonymous Input to Protect Identities on Potential Threats and Crime Tips
- One-click Global Panic Button
- Purpose-built GPS devices for Those Without Devices
- Enables Personal Safety for Traveling Employees
- Report Crimes, hazards, medical emergencies and more

### Coordinate Reporters Through Verint Dispatch Manager

When information has been provided, Verint Dispatch Manager can coordinate a continuous dialogue to help send further updates, provide greater detail, and engage other reporters. Dispatchers can invest time in handling the incident, as multiple reports concerning the same issue are correlated and nested as a single incident, which alleviates the burden of too much information. Pre-set responses make it easy for the reporter to stay in touch, and all inputs are organized and presented for the dispatcher to see response status and acknowledgement.

### Solicit Support in a Time of Need

When an incident is in motion, additional detail from those nearby can prove crucial to assigning resources. Smart alerts allow Verint Mobile Reporter users to be called to action when something is happening, enabling an on-the-spot inquiry that answers concerns that are not clear to the command center. Using geolocation, a virtual fence can allow you to pinpoint those who could become a link to greater details and overall situational awareness. A reporter can input reports only, activate auto-response and self-dispatch in situations where they are able to act with the necessary support.

### Enable Anonymous Input to Protect Identities

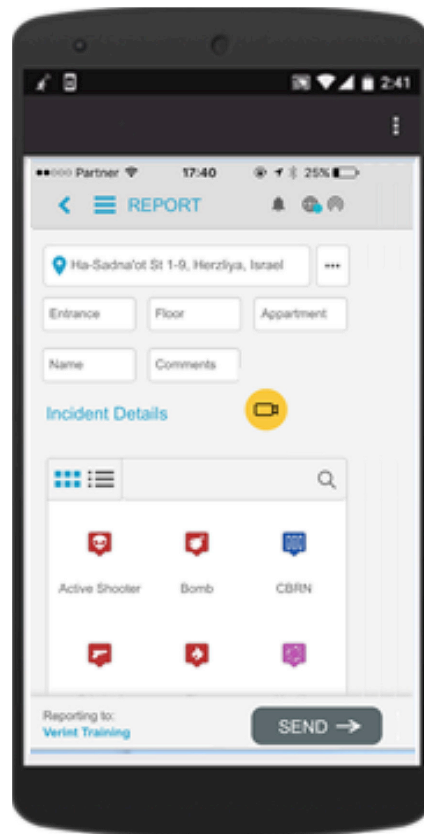
Often times, critical data could be withheld due to fear, blame or retribution. To enable people with important knowledge to share while maintaining anonymity, Verint Mobile Reporter also provides a web portal with no sign-on requirements. This allows any person to send inputs without logging in or being known. This function is easily accessible through any smart phone or any browser.

### One-click Global Panic Button for Universal Protection

Employees regularly can find themselves in compromising situations where an immediate alert needs to be created, such as parking in dangerous areas, or traveling throughout the world. Verint Mobile Reporter enables the unique ability to not only send alerts, but also create a high-urgency incident and turn their phone into a live video camera and microphone transmission. The ability to auto-dial an emergency telephone line and both verbally and visually connect provides real-time situational awareness and visibility not commonly achievable in today's command centers. Mobile Reporter allows your alert and video/audio feed to be automatically geo-located in Verint Situation Manager to enable other devices or security inputs in the area to contribute to the picture. Coverage can be extended to indoor locations that are equipped with indoor beacons.

### Purpose-built GPS devices for Those Without Devices

Easily equip people in dangerous areas, but without smart devices, with a purpose-built, GPS-enabled device which can trigger alerts in the same way as the Verint Mobile Reporter app. These can be one-time reports or active-tracking options for those always in harm's way.



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